



Republic of the Philippines
Department of Education
Region IV-A
SCHOOLS DIVISION OF QUEZON PROVINCE

31 August 2021

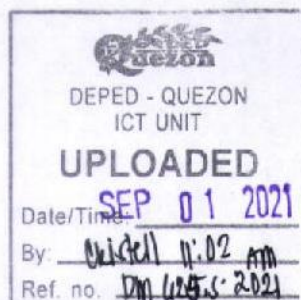
DIVISION MEMORANDUM
DM No. 425, s. 2021

SUBMISSION OF OBE- PAAC HOTLINE

To: OIC-Assistant Schools Division Superintendents
Division Chiefs
Public Schools District Supervisors
Elementary and Secondary School Heads
All Others Concerned

1. Relative to the conduct of Oplan Balik Eskela (OBE) and following Regional Memorandum No. 399, s. 2021 titled **Activating the 2021 Oplan Balik Eskwela- Public Assistance Action Center (OBE-PAAC)**, all public elementary and secondary schools are expected to set up their **OBE-PAAC Hotlines** to address problems, queries, and other stakeholders' concerns regarding enrolment and school opening.
2. Please see attached Regional Memorandum for the format of the school's **OBE-PACC Hotline** (second table only).
3. Submit your school's hotline through bit.ly/OBEPAACSchool on or before **September 2, 2021**.
4. Immediate dissemination of and strict compliance to this Memorandum is desired.

ELIAS A. ALICAYA JR., EdD.
Assistant Schools Division Superintendent
Officer-In-Charge
Office of the Schools Division Superintendent



mbmt/smme/B/31/2021

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Republic of the Philippines
Department of Education
REGION IV-A CALABARZON
GATE 2, KARANGALAN VILLAGE
1900 CAINTA, RIZAL

Regional Memorandum

23 August 2021

ACTIVATING THE 2021 OPLAN BALIK ESKWELA- PUBLIC ASSISTANCE ACTION CENTER

To **Schools Division Superintendents**

1. The Department of Education will conduct the **Oplan Balik Eskwela (OBE) for School Year 2021-2021** with the theme *OBE 2021: Bayanihan Para sa Ligtas na Balik Eskwela* from September 6 to September 17, 2021.
2. As part of the purpose of OBE to address problems, queries, and other concerns regarding enrollment and school opening, the Regional Office highly encourages **SDOs and schools to create their OBE - Public Assistance Action Center (PAAC) Committees**. The OBE-PAAC Committee will ensure that learners are properly enrolled and issues concerning the start of the school year are addressed.
3. Likewise, the Regional Office highly encourages that the **SDOs and schools to set up their OBE-PAAC hotline/s for clients to easily contact the concerned Division or school** should clients have any concerns or inquiries. These hotlines should be posted and disseminated on their official Facebook pages and other official platforms the Division and schools have.
 - a. The Region encourages Division Offices and Schools to include cellphone numbers and their official Facebook pages as part of their hotlines.
 - b. In addition, the offices can also specify the hotline numbers for the following:
 - i. LIS or LRN concerns;
 - ii. ALS concerns;
 - iii. Private School concerns; and
 - iv. Main OBE hotline/s.
4. The composition of the **Divisions' OBE-PAAC committees and hotlines shall be submitted to the Regional Office**. While **only the school's OBE hotlines shall be**



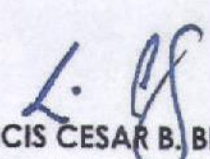
"EXCELLENCE is a CULTURE and QUALITY is a COMMITMENT"



Trunkline: 02-8682-5773/8684-4914/8647-7487
Website: depedcalabarzon.ph
Document Inquiry : <https://r4a-teadoc.com/inquire>
Facebook: DepEd R-4A Calabarzon

submitted to the Region. This will help the Region assist and refer clients to the appropriate office or school when needed. The Divisions' OBE-PAAC hotlines will also be posted on the Region's official Facebook pages and its other official platforms.

- a. Please use the attached format for your submissions. Encode each submission on an excel sheet and save the file in .xls or .xlsx format. **The deadline for submission is on August 27, 2021.**
 - i. **For Schools Division Offices**, please upload the documents here: bit.ly/OBEPAAACDivision.
 - ii. **For schools**, please upload the documents here: bit.ly/OBEPAAACSchool.
5. The Schools Division Offices are also advised to record any OBE concerns received through the **OBE Ticketing System**. Division Information Officers and Information Technology Officers who accomplished the 2021 OBE Database online form and who attended OBE Ticketing System Meeting on August 19, 2021 will be provided an account. For any system and account concerns, kindly email depedactioncenter@deped.gov.ph.
 - a. The Division Offices recommend School Information Coordinators (SICs) that can be given access to the OBE Ticketing System. The Division Offices will submit directly to DepEd Public Affairs Service – PAAC the list of SICs that have been approved by the Schools Division Superintendent. Due to the limited accounts PAAC can provide, big divisions may list until 10 SICs.
 - b. Kindly email the list to depedactioncenter@deped.gov.ph, copy furnish the Public Affairs Unit of DepEd CALABARZON at pau.calabarzon@deped.gov.ph
6. For reference and guidance on issues relative to the start of the school year, kindly refer to DepEd Memorandum No. 58, s. 2021 titled 2021 Oplan Balik Eskwela.
7. For information, guidance, and widest dissemination.


FRANCIS CESAR B. BRINGAS
Regional Director *cmw*

**Sample Format for Division Oplan Balik Eskwela (OBE) –
Public Assistance Action Center (PAAC) Committee**

Schools Division Office:				
	NAME	POSITION	DEPED EMAIL ADDRESS	CONTACT NUMBER
Chairperson:		SDS		
Co-Chair:		ASD		
Vice-Chair		DIO		
Members:				

Sample Format for OBE-PAAC Hotline

Schools Division Office/School	
Official Facebook page	http://facebook.com/DepEdTayoSchool
Oplan Balik Eskwela Hotline	(02) 8123-456 loc 789 0912-345-6789
For LIS/LRN concerns	0909-876-5432
For ALS concerns	0919-283-4756
For Private school concerns	0991-823-7465

Sample Format for List of SICs that will be given OBE Ticketing System Accounts

	Division	School	Name	Position	Contact Number	DepEd Email
1						
2						
3						
4						
5						